Bharat Sanchar Nigam Limited

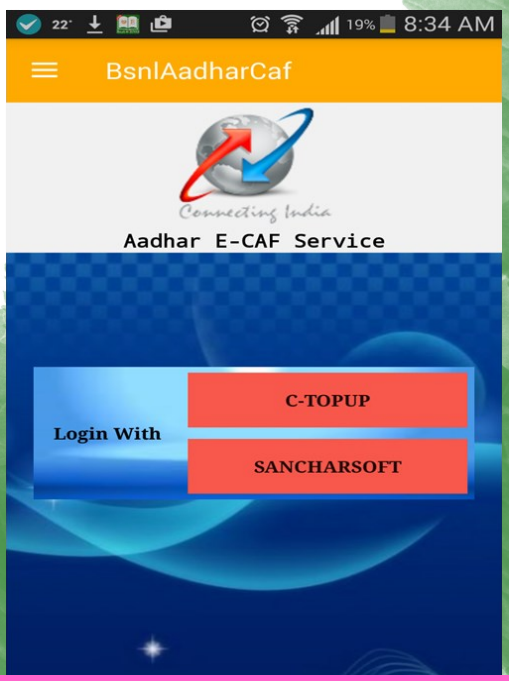
BSNL *Swift*

Insta Activate

- ***Swift*** is an Aadhaar based service by BSNL for faster activation of Customer Services.
- ***Swift*** is an e-KYC Mobile Customer onboarding software package for new prepaid connection activation.
- It captures Aadhaar based subscriber data at Point of sale (POS) from AADHAAR server after authentication of both subscriber and POS personnel for mobile connection activations.
- Mobile number is activated typically in 10—15 minutes and no Tele-Verification is required.
- ***Swift*** is user friendly, efficient, safe and supports all Android smart phones. This makes the complete process hassle free and allows immediate activation of SIMs.

Benefits

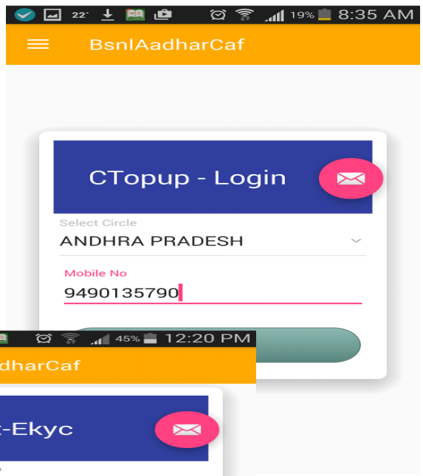
- **Instant Service Activation on the go.**
- **Green Process involving no paperwork, photo copy, physical evidences and conversion to digital scanned copy.**
- **Enhanced Security and encrypted data transfer with UIDAI server to protect customer's identity and eliminate data or ID theft .**
- **Savings in costs involving printing, handling, customer verification and warehouse maintenance.**
- **Improved Regulatory Compliance with validated customer data from UIDAI.**
- **Maintenance of digital CAF Centrally at data centers.**
- **BSNL Contribution towards Digital India by Computerizing End To End CAF Processing paperless.**



The link required for downloading the App will be send through SMS to all Retailer / Franchisee / CSC.

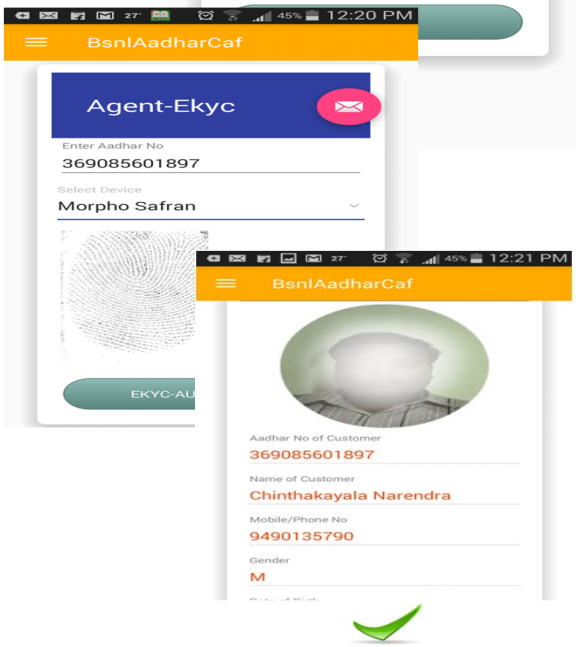
- **One time Registration and Agent Validation**

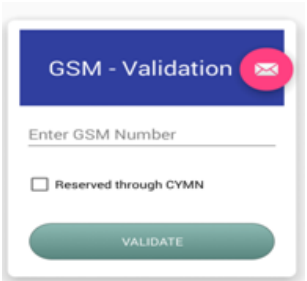
Access will be allowed on authorized CTOPUP Number of Retailer / Franchisee / CSC. The POS need to access the ***Swift*** App from their CTOPUP number after registration with his Aadhaar details. Agent is validated using the OTP received to Mobile through SMS.

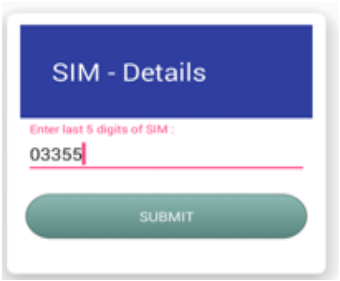


- **Agent Stock Mobile Validation & Allocation**

Stock of mobile Numbers and SIM available with the agent is validated with CTOPUP Number for allocation to the customer. In case of reservation of number through CYMN, customer reserved GSM Number is validated with reference to PIN Number shared by customer.



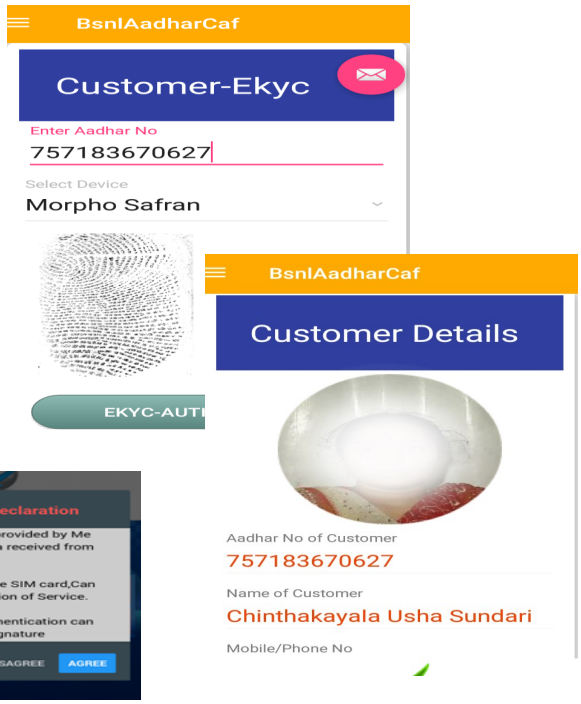


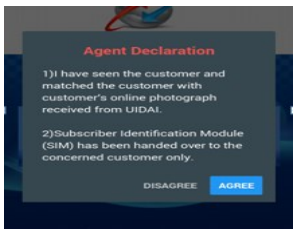


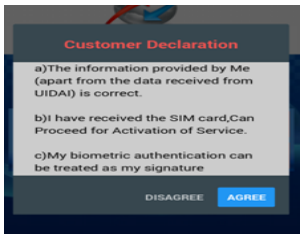
- **Customer e-KYC Fetching**

Customer Identity details along with address details are retrieved from the Aadhaar server on input of the customer Aadhaar Number along with his biometric fingerprint which are used for processing the CAF.

The agent and customer concurs to the inventory and customer details submitted about by agree-ing to the declaration individually for completing activation process.







Developed By
Development Center
IT Projects Circle
Gachibowli, Hyderabad

Connecting India

Corporate Office
Bharat Sanchar Bhavan
Harish Chandra Mathur Lane
Janpath, New Delhi-110 001
Phone: 1800-345-1500